

Clinical Skills

Interview

Name _____ Faculty _____ Date _____
 Actor _____ Patient _____

Interview Skills

4-Excellent skills, thorough yet focused history	3-Organized, complete but with extraneous history taking	2-Organized, obtained basic history but missed pertinent positives and negative ROS	1-Disorganized, incomplete, lacks focus	0-Not Observed/ Inappropriate history
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Patient Interaction

4-Extremely compassionate and respectful of the patient/family (if applicable)	3-Interacts well with patients and families	2-Showed discomfort in patient interaction	1-Insensitive to patient needs, feelings or values	0-Not Observed/ Inappropriate patient interaction
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Humanism/Empathy

4-Gains confidence and trust of patient and/or family	3-Demonstrates empathy and understanding to the patient's situation	2-Demonstrates active listening and sensitivity to patient's concerns	1-Does not demonstrate sufficient active listening or sensitivity to patient needs	0-Insensitive to patient needs
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Management Skills

4-Educates patient regarding alternative options, negotiates plan with patient	3-Integrates patient's perspective into care plan	2-Offers appropriate diagnostic & treatment plans and supports it with scientific data	1-Offers inappropriate diagnostic & treatment plans or does not consistently support them with scientific data	0-Student does not participate in clinical decisions
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Cultural/Patient Beliefs

4-Demonstrates extreme sensitivity to differences in cultural/patient beliefs and incorporates them in his plan.	3-Illicits cultural/patient beliefs and tries to incorporate them in the plan.	2-Illicits cultural/patient beliefs but fails to respond to them by not incorporating them in the plan.	1-Demonstrates lack of cultural/patient beliefs.	0-Not Observed/ Inappropriate responses to differences in cultural/patient beliefs
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Facilitation Skills

4-Demonstrates excellence in verbal & nonverbal facilitation skills, encouraging patient questions resulting in the optimum patient encounter	3-Uses open ended questions, encourages patient questions, uses good transitional statements, and does not use medical jargons	2-Adequate facilitation skills with infrequent use of medical jargons, closed ended questions or lack of encouragement of patient questions	1-Inadequate facilitation skills with frequent use of medical jargons and/or closed ended questions.	0-Not observed/ Inappropriate facilitation skills
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Total Score _____ ÷ 4 = Final Score _____